



NETAJI SUBHAS MAHAVIDYALAYA

NAAC ACCREDITED B+

Affiliated to Cooch Behar Panchanan Barma University
and included into section 2(f) & 12B under UGC Act. 1956.

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Brief Report on Conducting Student Satisfaction Survey Through Online Mode

This is to certify that during the session 2019-20, no Student Satisfaction Survey in a structured questionnaire pattern was conducted owing to the pandemic situation caused by Covid-19. However, the Principal of the college organized a virtual meeting with the honours students in Google Meet and discussed with them several issues like regular conduction of classes, proper completion of syllabus, difficulties (if any) regarding online teaching mode, preferable teaching platform (Google meet, YouTube, Zoom etc.) and other similar matters. The feedback given by the students were then discussed with respective Head of the Departments and other faculty members. The college authority is compassionate to the concerns of students and has tried to resolve those issues to a considerable extent.

However, in this academic year (2020-21), Student Satisfaction Survey is conducted in a proper questionnaire pattern and the feedback received will be provided in the next AQAR.

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